State of California

State and Consumer Services Agency

Memorandum

To: All Department of Technology Services Customers **Date:** August 21, 2006

From: **Department of Technology Services**

Subject: **Summary of July 2006 Invoice Changes**

The Department of Technology Services (DTS) recently announced rate changes that were effective July 1, 2006. These key rate changes represent the first service areas to be realigned and merged to provide our customers a unified DTS rate schedule. This new schedule will make it easier to locate and view rates and should simplify the billing process for customers. As part of this effort, some rates were changed, several services were consolidated and obsolete services were eliminated. To view a copy of the DTS Billing Rates schedule, please visit: http://www.dts.ca.gov/Customers/rates.asp.

In addition to the rate changes, DTS made several key revisions to the monthly invoices format to consolidate billing data into a unified structure. These changes include:

General Invoice Format

The general invoice format for Cannery customers has changed. With the new format, the Invoice Categories are the general billing areas within each invoice, and Computation Codes (Comp Codes) are used as the detailed line items within the Invoice Categories. In addition, a Statement of Account and Summary Invoice will be included with your monthly invoice package. Although Gold Camp customers are familiar with the Invoice Category and Comp Code format, the actual four-digit Invoice Categories and Comp Codes have changed for all DTS customers.

Invoice Categories and Computation Codes

The new main Invoice Categories are as follows:

C100 Computing or processing services on the mainframe processors
D100 Dedicated Expenses
E100 Statewide Email System
F100 Facilities-related billing
G100 Consulting
I100 Internet Services (Web)
M100 Midrange servers, including Wintel, Solaris, AIX servers, etc.
N100 Communication and Network Services
P100 Print and Output Services

R100 Operational recovery or business resumption services billing
S100 Data storage billing including DASD and tape
X100 Miscellaneous billing areas

To assist customers in identifying and comparing new and old Invoice Categories and Comp Codes, we are providing two "crosswalk" documents. One is specifically tailored for Cannery customers and the other for Gold Camp customers. These documents are available at: http://www.dts.ca.gov/Customers/rates.asp.

Electronic Invoices and Files

Customers with access to electronic invoices and files will continue to receive and view these files in the current format. In addition, the new billing file information will also be available electronically so that customers can make any necessary modifications to internal cost accounting systems. Both electronic file formats will be available for a minimum of six months (July 2006 through December 2006) to allow customers time to update their programs. If you have any questions regarding the electronic files, please contact Steve Shaltes at (916) 464-4235.

If you would like additional information on how these changes will affect your July invoice, please contact Cindy Maciel at (916) 464-4059 or Natividad Nevarez at (916) 739-7683, or via email to dtsbilling@dts.ca.gov.

Colleen T. Field, Manager
DTS Rates and Cost Recovery