Service Level 1			Bidder Quotes				
Call Type	Surcharge (Note 1)	Current Rate Per Minute (Note 2)	Baseline Rate Per Minute (Note 3)	High Volume Rate Per Minute (Note 4)			
				5%	10%	15%	20%
Local	$0.50	$0.05	$0.05	$ 0.04	$ 0.04	$ 0.04	$ 0.03
Intralata	$0.50	$0.05	$0.05	$ 0.04	$ 0.04	$ 0.04	$ 0.03
Interlata	$0.50	$0.05	$0.05	$ 0.04	$ 0.04	$ 0.04	$ 0.03
Interstate	$3.95	$0.89	$0.89	$ 0.89	$ 0.89	$ 0.89	$ 0.89
International	Foreign PTT Billed and Collected						

Service Level 2			Bidder Quotes				
Call Type	Surcharge (Note 1)	Current Rate Per Minute (Note 2)	Baseline Rate Per Minute (Note 3)	High Volume Rate Per Minute (Note 4)			
				5%	10%	15%	20%
Local	$1.50	$0.15	$ 0.15	$ 0.14	$ 0.12	$ 0.11	$ 0.09
Intralata	$1.50	$0.15	$ 0.15	$ 0.14	$ 0.12	$ 0.11	$ 0.10
Interlata	$2.00	$0.28	$ 0.22	$ 0.20	$ 0.19	$ 0.17	$ 0.15
Interstate	$3.95	$0.89	$ 0.89	$ 0.89	$ 0.89	$ 0.89	$ 0.89
International	Foreign PTT Billed and Collected						

Baseline Call Volume	***109,092,845***

Note 1 - Surcharge is fixed at this level by the State for the duration of the contract.
Note 2 - Current Rate Per Minute is the predominate rate for CYA and CDC.
Note 3 - Baseline Rate Per Minute is Bidder's rate based on the Baseline Call Volume.
Note 4 - High Volume Rate Per Minute is Bidder's rate based on a 5%, 10%, 15%, or 20% increase in Baseline Call Volume.
Bidder's rates for each incremental increase shall be less than or equal to the preceding proposed rate. See SECTION 7, 7.2.